

Broadband Project feedback form

Contact Name: Company Name:

Contact Email Address:

Business Postcode:

Total No. Employees: No. Employees living in Hartfield/Withyham area:

Nature of Business Activities:

Do you currently have broadband?

Yes

No

If yes, do you consider your current broadband speed sufficient?

Yes

No

Do you consider your current broadband service reliable?

Yes

No

Would you be interested in joining / switching to a new high-speed broadband service if one were available in the area?

Yes

No

If yes, how much extra per month would you be willing to pay for it?

Does your business currently use any of the following?

Video conferencing

“Cloud” based services (e.g. Skydrive, Apple iCloud, Google Aps, or Microsoft Office 365)

Internet based telephony (e.g. Skype)

Off-site backups

If not, are these services which interest you? (please specify which)

Yes

No

Services of interest:

Do you feel that your broadband service currently allows you to use these facilities?

Yes

No

Please order the following using numbers 1 – 7 in terms of priority to your business (1 being highest priority and 7 the lowest):

- Download speed
- Upload speed
- Reliability
- One-off installation/upgrade cost
- On-going costs e.g. monthly subscription charges
- Latency (relevant to video and telephony services)
- Download/upload limits/allowances

Would having faster broadband help you to do any of the following?

- Safeguard jobs
- Create jobs
- Ensure future business viability
- Increase business efficiency
- Grow your business
- Other, please specify:

If your business is currently based elsewhere but you work from home in the area, would it enable you to work from home more often or encourage your business to relocate to the area?

- Yes No

Would the availability of improved broadband encourage you to allow your employees to work from home?

- Yes No

Would your business be willing to contribute financially towards the improvement of broadband services in Hartfield?

- Yes No

Would you be keen/able to assist the broadband project team in kind through the provision of time and/or expertise (please specify any relevant skills if applicable)?

- Yes No Relevant skills:

Please provide any further comments, feedback or questions below as well as providing details of any other businesses who may be interested and whom we may be unaware of.

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Please hand in your completed form before you leave or return it to either:

Parish Clerk, Emma Fulham, Ten Acre Court, Cat Street, Upper Hartfield, TN7 4DT; or
Chair of Parish Council, Cllr Jo Edwarde, The Old Post Office, High Street, Hartfield, TN7 4AD