HARTFIELD PARISH COUNCIL

ANALYSIS OF PARISH PLAN QUESTIONNAIRE

CONTENTS

1. Introduction	2
2. Outputs of Analysis	3
2.1 Respondents by Age and Sex	3
2.2 Transport	
2.2 Environment	
2.3 Development	
2.4 Services	
2.5 Local Facilities	
3. Kev Priorities	

1. Introduction

In February 2007 Hartfield Parish Council commissioned Transportation Planning (international) Ltd (TPi) to assist them with analysis of their Parish Plan questionnaire. The questionnaire was circulated to approximately 900 households in the Parish, towards the end of 2005. There were 164 (18%) households that returned a questionnaire, many including responses from more than one person. This resulted in a total of 333 questionnaire respondents.

On behalf of the Parish Council, volunteers entered each questionnaire returned onto an individual worksheet, using Microsoft Excel software. Worksheets were subsequently gathered together in groups of between 10 and 20, within a number of separate workbooks. These were passed to TPi for analysis:

The overall brief given to TPi was to:

- Format data onto a single Excel worksheet, containing all necessary functions for analysis
- Provide a Draft Report in MS Word format
- Undertake a presentation to the Parish Council and Parish Plan Working Party members
- Provide a Final Report in hard and soft copy.

Section 1 of this report provides a brief introduction to the analysis undertaken. Section 2 details the outputs of the analysis. Section 3 highlights the key priorities identified. The Questionnaire circulated by the Parish Council is attached as appendix 1 and a map of the Parish is provided as appendix 2.

Appendix 3 consists of all comments provided by respondents, including both those sought to add detail to the answer already given to a question and those required to answer a specific question. Comments are summarised in the main body of the report where these add to the understanding of the responses given or they are the only response to a question.

The figure of 333 respondents has been used throughout the analysis as a basis for the calculation of the percentage of those responding, where respondents are able to provide more than 1 answer (i.e. where percentages of respondents to a question do not add up to 100%). Where respondents are asked to pick only one answer, the total answering the question is used as the basis for calculating the percentage of people responding (and percentages do add up to 100%).

2. Outputs of Analysis

When considering the outputs of analysis any response over 40% can be regarded as a significant indicator of the aspirations of Parish residents. There should be caution when making judgments based on any lesser proportion of respondents as there may well be a significant majority who by implication do not support these options.

2.1 Respondents by Age and Sex

Q3 Please enter the number of people in your household in each age group:

Age	Male	Female	Percentage
0 to 4	7	7	4%
5 to 10	15	11	8%
11 to 15	4	12	2%
16 to 17	3	2	2%
18 to 24	12	19	6%
25 to 44	36	41	20%
45 to 59	36	35	19%
60 to 64	15	25	8%
65 to 74	35	34	19%
75 to 84	18	11	10%
Over 85	4	6	2%
Total	185	203	388

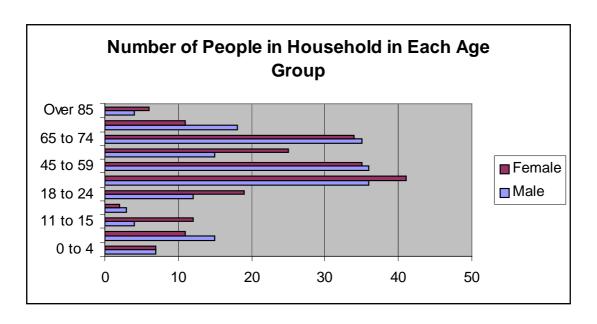
100%

While there are 333 respondents overall, there are slightly more than this (388) living in households surveyed, suggesting 55 people in these households who were to young or otherwise unable to respond to the questionnaire

The distribution of respondents by age suggests the younger age groups are slightly under represented in the survey and older age groups slightly over represented, compared to the population as a whole (see below).

Population of England by age

Under 4 - 6% 5-15 - 14% 16-19 - 5% 20-44 - 35% 45-64 - 24% 65+ - 16%



Respondents are divided evenly between males and females.

Q4 What is your sex?

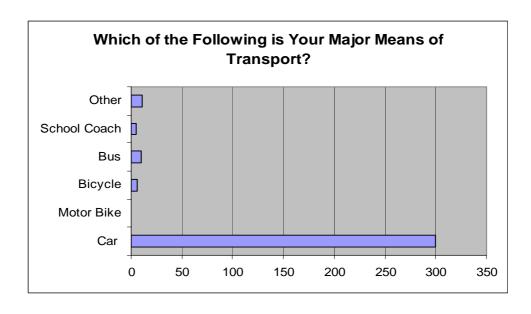
Male	Female	Total
176	177	333

2.2 Transport

Q5 Which of the following is your major means of transport?

Car	Bus	Bicycle	School Coach	Motor Bike	Other
300	10	6	5	1	11
90%	3%	2%	2%	-	3%

By far the majority of respondents identified the car as their main mode of transport. The next most popular mode was the bus. Three respondents commented that their main mode of travel was walking.



Other forms of transport commonly used include Rail (28%), Taxi (15%), bicycle (13%) and bus (12%). Comments highlighted a number of people who would use buses more if they could be relied upon, who might consider cycling more and who would like to use their car less.

Q6 What other mode of transport do you use

Rail	Taxi	Bicycle	Bus	Car	Motor Bike	School Coach	None
124	65	56	54	46	7	4	65
28%	15%	13%	12%	11%	2%	1%	15%

The main reason given for travelling to work by car, by those who did so, was that their journey was too far to walk. Time and convenience, followed closely by the inconvenient or inadequate public transport service were also significant issues. Lack of pavements or practical walking routes was an issue for some. Comments provided identified a number of respondents that needed to use their car to carry their equipment or tools.

Q7 If you travel to work by car what is the reason?

Too Far To Walk	Time & Convenience	Inconvenience or Inadequate Public Transport	No pavement or pavement too narrow	No Practical Walking Route	Lack of Safe Cycle Route	Unsafe Road Crossings	Other
101	55	52	13	12	6	5	12

Few respondents rated bus services highly for frequent use. Around a sixth rated them for occasional shopping, social or leisure use. However, the coding of this question may have made it difficult for respondents to be sure of how they should respond to it.

Q8 How do you rate the bus service for...?

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	Often	Occasionally	Never		
Shopping	22	51	119		
School	25	14	45		
Social or leisure	17	56	64		
Church	12	26	60		

Nearly a quarter of respondents thought the bus stop location was good. Otherwise of those that answered, most thought bus routes, reliability and cost were reasonable. The bus timetable and access for the disabled was regarded as poor. Comments highlight needs for Sunday services, services later into the evening and services to Gatwick, Crowborough and Tunbridge Wells.

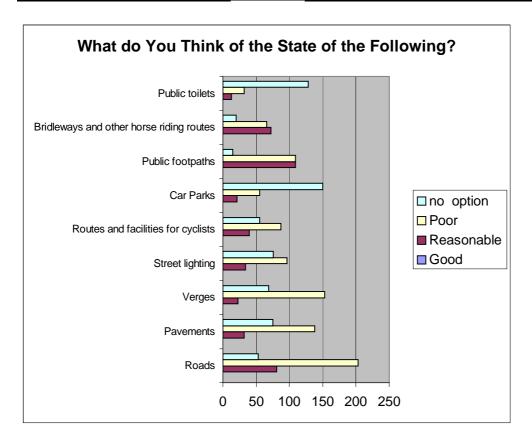
Q9 How do you rate the bus service for...?

	Good	Reasonable	Poor	No Option
Routes	24	62	40	46
Timetable	13	43	72	21
Reliability	30	60	21	28
Cost	11	56	41	30
Bus stop location	56	44	11	26
Access for those with disabilities	8	11	24	50

Nearly half of those who answered thought public footpaths were good and the same number considered them reasonable. Similarly, bridleways and horse riding routes. Nearly two fifths of all respondents considered car park infrastructure to be poor. Comments identify some who would like to see public toilets and car parks provided and others who did not want any improvements made as they were concerned this would attract more visitors to the Parish.

Q10 What do you think of the state of the following?

	Good	Reasonable	Poor	No Option
Roads	81	203	53	7
_ Pavements_	32	138	75	12
Verges	23	153	69	16
Street lighting	34	96	76	35
Routes and facilities for cyclists_	40	87	55	57
Car Parks	21	55	150	24
Public footpaths	109	109	15	17
Bridleways and other horse riding routes	72	66	20	65



A significant number of respondents believed it very important to remove litter. Removing /restricting unnecessary commercial signs, reducing/restricting traffic and reducing vehicle damage to verges also appear to be very important to a significant minority of respondents. Keeping roadside verges and hedges mown and tidy is considered very important or important by just over a third of respondents. Opening more footpaths and bridleways is not considered necessary by around nearly a third of all respondents. Comments highlighted concerns at the amount of signage on roads and a desire to see verges kept tidy. Concerns appear to relate mainly to the B2026.

Q11 What do you think could be done with the local roads, lanes and paths to make the countryside more attractive?

Q11 What do you tillik could be dole	V important	Important	Worth Doing	Unnecessary	Don't Know
Remove litter	184	75	66	15	3
Stop vehicle damage to road verges	62	89	62	28	2
Better signposting of paths, bridleways and other facilities	33	62	79	62	0
Repair gates stiles and bridges	44	85	93	14	0
Open more footpaths and bridleways	29	37	51	123	0
Keep roadside verges and hedges mown and tidy	55	107	66	30	0
Remove/restrict unnecessary commercial signs	85	69	70	22	0
Make paths accessible to the disabled	43	59	80	37	0
Reduce / restrict traffic	67	48	48	58	0
Other	8	1	0	0	0

Two thirds of respondents consider seasonal congestion and the lack of parking the most likely cause of traffic problems. Nearly half consider lorry traffic an issue and over two fifths have concerns at the speed of traffic. A number of comments highlighted concerns with the 'pinch points' on the B2026 at the gateway to the village with some believing these were the cause of congestion.

Q12 Do you think that any traffic problems in Hartfield Parish are related to the following?

Q12 Bo you unint mu uny uuni	Total	Percentage
Seasonal congestion_	222	67%
Lack of car parking spaces	219	66%
Lorry traffic	163	49%
Speed of traffic	150	45%
Coaches	139	42%
Inadequate public transport	74	22%
Lack of cycle facilities	34	10%
There are no problems	3	1%
Other	12	4%

Nearly two thirds of respondents considered there to be 'danger spots' on roads in the Parish. The specific danger spots identified by those commenting include:

- Blind bend Shawhurst Farm, Harts Lane.
- Junction B2026/ Marsh Green road Harts Lane
- By Pooh car park ,
- B2026 near Hartfield.
- B2110 dip in road
- A264 at Holtye.
- Hartfield Village
- Roads through Ashdown Forest

- Pinch points,
- Entrance/exit from new surgery
- Perryhill bends.
- Car parking Oaklee to Old Post Office
- Various points between Colestock & Perryhill
- B2026 Hartfield to Colestoke, especially at entrance to Perryhill Lane
- All of Perryhill, especially the bend at Bolebroke
- Bridge on B2026 going towards Chuck Hatch
- Hump back bridge near Playschool. Corner at Hartfield Garage.
- Outside entrance to Hartwell & Edenbridge Road.
- Colestock Crossroads to Perryhill. Butcherfield Lane junction A264 Holtye.
- B2026 in the Bolebroke area
- The bottom of Newton's Hill past the Old Chapel to Pooh Corner
- By garage on roads to Withyham & Edenbridge.
- Where Maresfield Road meets B2026.
- Cross over Team Spirit Garage
- The Hartfield to Coleman's Hatch road
- Parking outside Oaklea trailing back to the bend by the Old Chapel
- The bend in B2110 opposite Tillingham Lane
- Junction of Parrock Lane and B2110
- B2110 at Galliipot Hill
- Where Cotchford Lane & Parrock Lane cross B2110
- Where children cross to walk to school across village green
- Poor visibility from Rectory Field to Main Road due to parked vans
- Junction of Jib Jacks Hill to High Street

Q13 Do you think there are any major 'danger-spots' on the roads in Hartfield Parish?

	Total	Percentage
Yes	167	64%
No	64	25%
No opinion_	29	11%

If funding were made available by East Sussex County Council, speed indicator devises were considered the greatest priority for the Parish, followed by safe pedestrian crossings and lower speed limits.

Q15 If funding were made available by East Sussex County Council, which of the following speed control measures would you consider a priority for Hartfield Parish?

	Total	Percentage
Speed indicator devices (for driver education)	126	38%
Safe pedestrian crossings	101	30%
Lower speed limits	98	29%
Speed humps / dips / traffic calming	81	24%
Speed cameras (for enforcement)	81	24%
None of the above	41	12%
Other	9	3%

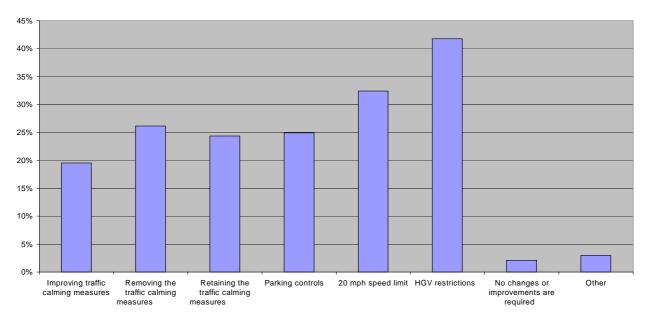
The greatest number of respondents, over two fifths, considered HGV restrictions would improve on the impact of traffic in the centre of Hartfield, followed by nearly a

third who thought lowering speed limits to 20mph would help. Comments again raised concerns with 'pinch points' and there were some suggestions that these should be replaced with rumble strips or road humps. Parking was viewed by some as a means of traffic calming and by others as a hazard.

Q16 Do you think the impact of traffic in the centre of Hartfield village could be improved by any of the following schemes?

ionowing schemes.	Total	Percentage
HGV restrictions	139	42%
20 mph speed limit	108	32%
Removing the traffic calming measures	87	26%
Parking controls	83	25%
Retaining the traffic calming measures	81	24%
Improving traffic calming measur	65	20%
No changes or improvements are required	7	2%
Other	10	3%

What will improve on the impact of traffic in the centre of Hartfield



The majority of respondents that answered the question, nearly two thirds, considered parking in the Parish to be poor and a slightly greater proportion believed a car park/s should be provided.

Q17 Are public parking facilities in Hartfield Parish...?

î Ç		Total	Percentage
	Poor	184	64%
Rea	sonable	65	23%
	Good	16	6%
No	opinion	19	7%

Q18 Does Hartfield Parish need additional car park(s)?

	Total	Percentage
Yes	202	70%
No	60	21%
No opinion	25	9%

Suggestions of where a car park should be placed (Q19) include:

- The old Rectory or the school Field
- Edge of village in road where school and church are
- Nearer to town croft, possibly extend existing parking there
- Village Green, currently a mess
- By Forest Way
- Convert one field only into a car park behind shops
- On publicly owned land near High Street
- Land behind surgery?
- School car park at week-ends & holidays
- At Old Station for Forest Way. Near Maresfield Road for Pooh Corner
- Field at Hook Farm
- Rectory Field/ School adjacent to the Church & Village Hall.
- Corner field opposite Hartfield Garage. Corner field between Stairs Farm & Uckfield Road.
- Field south of Stairs Farm
- Near the Croft for school & park
- Old station coal yard
- Field opposite school car park
- Bottom of Jib Jacks Hill.
- Near large oak tree at Maresfield Road junction
- Castlefields
- On old allotments
- Medical centre for coaches
- The paddock at the bottom end of the village

Nearly a third of respondents would not like to see any further infrastructure improvements, while just over a quarter, would like to see additional street lights. A number of the comments made reflected concerns about 'urbanising' the area.

Q20 In relation to paths and street lights, would you like to see any of the following in Hartfield Parish?

	Total	Percentage
None	104	31%
Additional (environmentally sensitive) street lights	92	28%
Cycle path	63	19%
More pavements	60	18%
More footpaths	50	15%
Other	6	2%

2.2 Environment

Question 21 sought open ended responses to identify what was the most important thing about living in Hartfield. Comments included:

Surrounding countryside	59
Peace and seclusion	49
Village life	33
Caring/Friendly Community	32
Beauty	27
Ashdown Forest	14
Good access local towns/London/SE	11
Born here	10
Small village, not built up	8
Safe environment	8
AONB status	7
Village Shop/Pub	7
Proximity to my family	5
Work locally	5
Little traffic	4
Low crime.	2
Local friends	2
No choice	2
House & garden	2
Church	1

Most respondents that answered the question considered the countryside around Hartfield very important and all that answered considered it important or very important.

Q22 How important is the quality of the countryside around Hartfield Parish to you?

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	Total	Percentage		
_ Very important_	266	89%		
Important	33	11%		
Not important	0	0%		
No opinion	0	0%		

Asked which elements of the countryside they valued Ashdown Forest was identified by the most, just over three quarters, followed by being an AONB, tranquillity and woodland.

Q23 Which elements of the countryside around Hartfield Parish do you value?

	Total	Percentage
The Ashdown Forest	258	77%
Tranquility	226	68%
Being in an Area of Outstanding Natural Beauty	226	68%
Woodland	213	64%
Farmland	187	56%
Openness	177	53%
Local identity	134	40%
Accessibility	120	36%
Other	10	3%

Over three quarters of respondents suggested they know where local paths are, nearly two thirds use them and over half without difficulty. Few would be willing to maintain them.

Q24 In relation to local footpaths and bridleways, can you answer the following questions?

	Yes	No	No Opinion
Do you know where the local paths and bridleways are?	260	51	7
Do you make use of them?	208	44	2
Are you able to use them without difficulty?	188	29	9
Are they well signposted?	141	62	23
Would you be willing to maintain them?	44	91	32

Over a two fifths of respondents suffer from traffic congestion, over a third from litter and only slightly less from noise pollution. Comments also highlighted some concerns about aircraft noise and air pollution

Q25 Are you concerned by, or suffer from any of the following in the parish?

	Total	Percentage
Traffic congestion	139	42%
Litter	123	37%
Noise pollution	118	35%
Dog fouling	95	29%
People congestion	83	25%
Water pollution	63	19%
Air pollution	59	18%
Light pollution	49	15%
Other	7	2%

The majority of respondents answering the question, nearly a third, consider the number and location of litter bins in the Parish to be reasonable.

26 Is the number and location of litter bins in Hartfield Parish...?

	Total	Percentage
Good	32	12%
Reasonable	174	63%
Poor	28	10%
No opinion	42	15%

Question 27 sought information on the places where litter is a problem. Places identified include:

- Croft car park
- Pooh Bridge and Footpaths
- Roadside outside town
- Outside village shop
- Fly-tipping in Butcherfield Lane.
- Pub car parks & park by school
- Path between Church & school
- Lay-by on the B2026 at Perryhill
- Main High Street
- St.Ives work sites
- Chuck Hatch Road and across Ashdown Forest
- Dogs fouling in Churchyard and the Town Croft
- Cotchford Lane
- Parrock Lane.
- Coach Road Colemans Hatch
- On village Green
- Hartfield Old Station
- Mottefield
- Maresfield Road leading up to Hook Farm
- Jib Jacks Hill
- Around swings & slide in play area
- Town Croft particularly the Pavilion area
- The lay-by on B2026 opposite the giant oak.
- The lay-by on B2026 just before turning to Hunters Cottage
- Bus shelter and surrounding verge at upper Hartfield
- From MK Airlines down to the village

Nearly a two fifths of respondents thought dog litter bins were required on the Town Croft recreation ground and over a quarter on the village green. Comments identified the following locations where bins were wanted:

- Through St. Mary's Churchyard
- Railway line
- Bridleway from Forest Way up to village
- Lych gate path

- Cotchford Lane
- Near the pavilion
- High street
- Between Pooh Corner and Oaklea
- Bridleway from Cotchford land to pooh bridge

28 Are 'dog mess' bins required in the following locations?

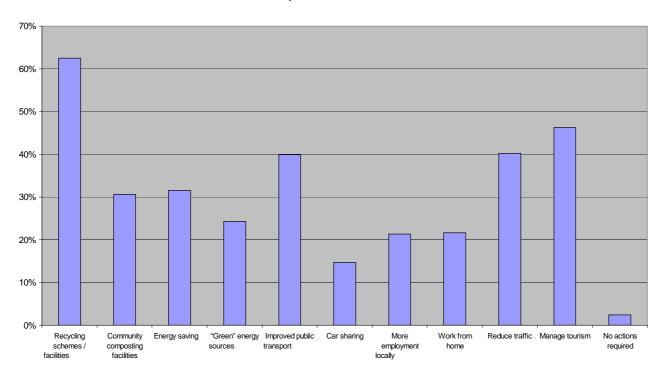
	Total	Percentage
On the Town Croft recreation ground	128	38%
On the Village Green ("the corner field")	85	26%
On footpaths	30	9%
In other locations	23	7%

Nearly two thirds of all respondents thought a recycling scheme should be introduced to protect and enhance the Parish environment. Positive management of tourism was considered important by nearly half of all respondents. Reducing traffic and improving public transport was favoured by just over a two fifths.

Q29 What do you think should be done to help protect and enhance the local environment of Hartfield Parish?

		.
	Total	Percentage
Recycling schemes / facilities	20	62%
Positive management of tourism	154	46%
Improved public transport	133	40%
Reduce traffic	134	40%
Energy saving	105	32%
Community composting facilities	102	31%
Encourage use of "Green" energy sources, e.g. wind power	81	24%
Encouragement to work from home	72	22%
More employment locally	71	21%
Car sharing	49	15%
No actions required	8	2%
Don't know	5	2%
Other	4	1%

What should be done to protect and enhance the local environment

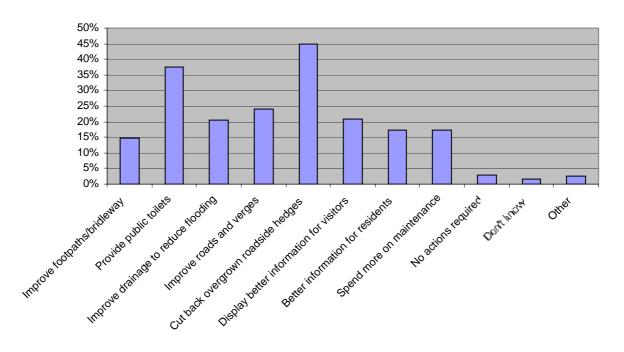


Just over half of all respondents believed local authorities should encourage owners to cut back overgrown roadside hedges and over two fifths that they should provide public toilets.

Q30 Should the local authorities undertake any of the following improvements to Hartfield Parish?

	Total	Percentage
Encourage owners to cut back overgrown roadside hedges	174	52%
Provide public toilets	145	44%
Improve roads and verges	93	28%
Improve drainage to reduce the risk of flooding	80	24%
Display better information for those visiting the parish	81	24%
Provide better information relevant to those living in the	67	
parish		20%
Spend more money on the general maintenance of the	67	
parish		20%
Improve the footpaths and bridleway	57	17%
No actions required	11	3%
Don't know	6	2%
Other	10	3%

Should Local Authorities undertake any of the following



2.3 Development

Over four fifths of respondents have access to Mains electricity, a telephone and mains water. Over two fifths have mains sewage. Over a third receive mains gas and have access to broadband internet and just under a third have access to satellite television. Comments highlighted the difficulties some have receiving a Freeview.

Q31 Which of the following services are provided in your household?

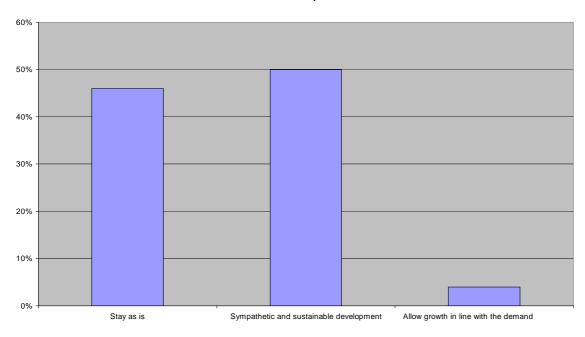
	Total	Percentage
Mains Electricity	281	84%
Telephone	274	82%
Mains Water	269	81%
Mains Sewage	145	44%
Mains Gas	123	37%
Broadband internet	112	34%
Satellite television	102	31%
Freeview Television	34	10%
Other	2	1%

Asked which statement best described their view towards development in the Parish half of those that answered said 'sympathetic and sustainable development should be allowed to maintain the vitality of the parish' and nearly half that 'the parish should remain as it is, with as little new development as possible'. Comments reflected this with most seeking either no development at all or only limited development.

Q33 Which of the following best describes your view of development in Hartfield?

	Total	Percentage
Sympathetic and sustainable development should be allowed to maintain the vitality of the parish	152	50%
The parish should remain as it is, with as little new development as possible	141	46%
Hartfield should be allowed to grow in line with the rising demand for new housing in South East England	12	4%
None of the above	1	0%

View of Development



Nearly two thirds of all respondents thought commercial developments should be kept in check and nearly half that residents should have more say in the design of housing. Nearly a third believed there should be better control of external lighting on new developments.

34 From an environmental perspective: what is your view of new development in the parish?

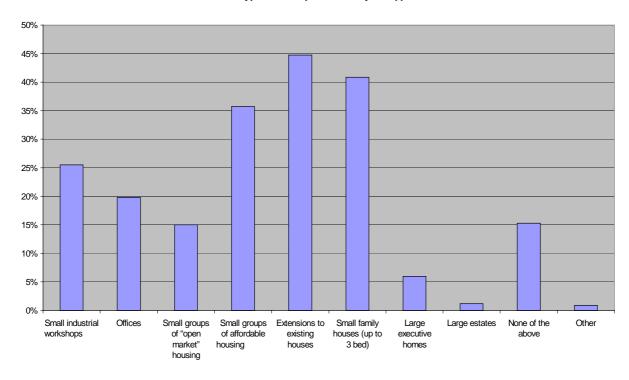
	Total	Percentage
Keep commercial developments in		
check	216	65%
Provide residents with more say in the design of new housing in the		
parish	159	48%
Better control of external lighting on		
new developments	96	29%
None of the above	15	5%
Other	2	1%

If there was to be development, extensions to existing houses were favoured by most respondents, followed by small family housing and affordable housing. Comments again illustrated the concern that development should be controlled and limited.

Q35 Would you support any of the following types of development in Hartfield Parish?

	Total	Percentage
Small industrial workshops	85	26%
Offices	66	20%
Small groups of "open market" housing	50	15%
Small groups of affordable housing (rented	119	36%
houses / flats managed by a housing association)		
Extensions to existing houses	149	45%
Small family houses (up to 3 bed)	136	41%
Large executive homes	20	6%
Large estates	4	1%
None of the above	51	15%
Other	3	1%

What type of development would you support



Just over half of all respondents thought their quality of life would be improved by focussing on improving the residential / rural / social characteristics of the village rather than commerce and by directing tourists to the Ashdown Forest Visitor Centre rather than to the village. Over two thirds thought it would be worsened by an increase in commercial activities that create increased traffic; parking demands etc and over a third thought an increase in "unobtrusive" commercial activity making no particular

demand of local resources would make life worse. A few who commented thought the options offered by the question were not as clear as they might be.

Q36 How would your quality of life be affected by each of the following:

	Improved	Neutral	Worsened
An increase in "unobtrusive" commercial activity making no particular demand of local resources	52	136	110
An increase in commercial activities that create increased traffic; parking demands etc	3	15	232
An increase in tourist numbers	18	72	153
Directing tourists to the Ashdown Forest Visitor Centre rather than to the village	170	66	16
Focus on improving the residential / rural / social characteristics of the village rather than commerce	185	45	5

Of the respondents that answered the question, nearly two fifths thought the Parish could accommodate new housing and nearly half did not.

O37 Do you think Hartfield Parish can accommodate more new housing?

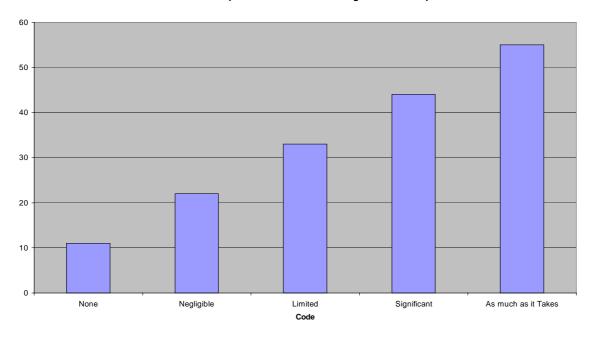
	Total	Percentage
Yes	106	38%
No	138	49%
Don't know	36	13%

Around a third would accept significant or as much as necessary development of affordable housing. A similar proportion thought limited open market housing would be acceptable. Around half of all respondents thought development of car parking and open market housing unacceptable. Around a third thought limited commercial development acceptable and a similar proportion considered it unacceptable.

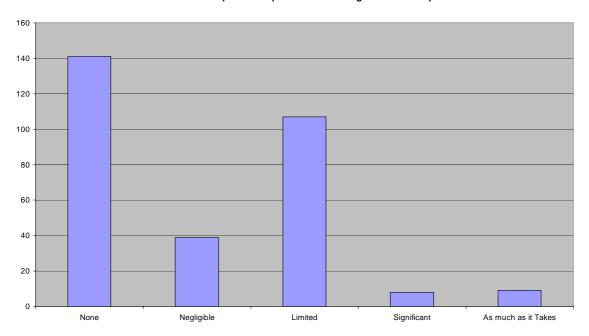
O38 What level of development into existing greenfield /natural areas would you accept for the following purposes?

	None	Negligible	Limited	Significant	As much as it takes
Affordable housing	11	22	33	44	55
Open market housing	141	39	107	8	9
Car parking	154	52	40	0	2
Commercial sites (e.g. offices, workshops)	92	35	96	25	13

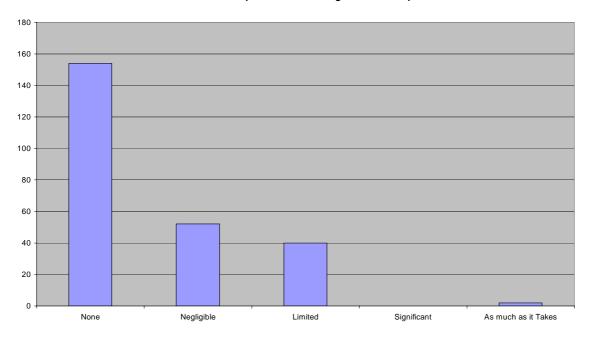
What level ofdevelopment of Affordable Housing would be acceptable



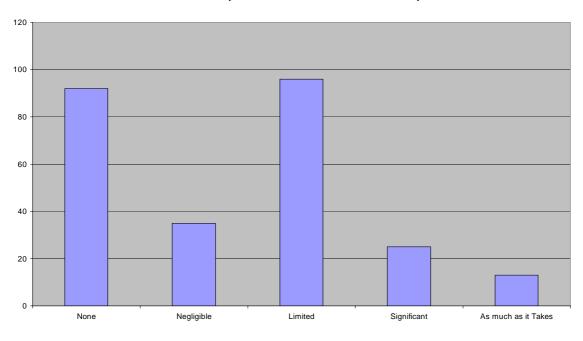
What level of development of Open Market Housing would be acceptable



What level of development of Car Parking would be acceptable



What level of development of Commercial Sites would be acceptable



Nearly half of all of respondents believe more new housing would spoil the Parish and nearly a third that it would change the environment, neither positively nor negatively. Comments reflect this with some accepting of some limited development and others seeking none at all.

Q39 Do you think more new housing in Hartfield Parish will...?

	Total	Percentage
Spoil the environment	156	47%
Change the environment, but neither positively or negatively	98	29%
Bring no change to the environment	13	4%
Improve the environment	9	3%
Don't know	9	3%
No opinion	4	1%
Other	0	0%

Just over a quarter of all respondents thought there was need for accommodation, for restricted sale to local residents or starter homes.

Q40 Is there need for more accommodation of the following types in Hartfield Parish?

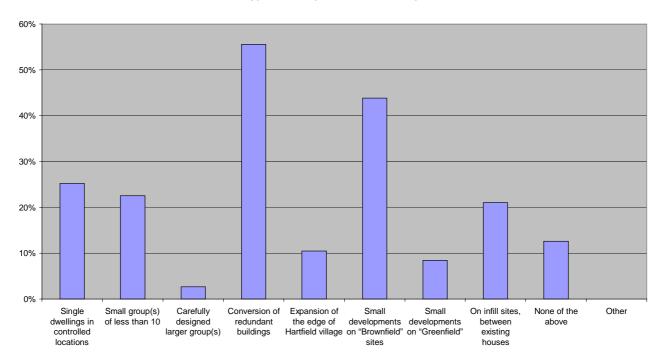
	Total	Percentage
Restricted sale to local people	92	28%
Starter homes	93	28%
Local authority/housing association rented	70	21%
There is no need for any of these	64	19%
By virtue of employment (e.g. agriculture)	52	16%
Warden assisted housing	53	16%
Owner occupied	47	14%
Shared ownership	34	10%
Privately rented	30	9%
Adapted housing	25	8%
Other	3	1%

Over half of all respondents thought conversion of existing buildings would be acceptable and over two fifths would accept small developments on Brownfield sites.

Q41 What type(s) of housing development would be acceptable in Hartfield Parish?

	Total	Percentage
Conversion of redundant buildings	185	56%
Small developments on "Brownfield" sites (i.e. land	146	
no longer required for commercial / industrial use)		44%
Single dwellings in controlled location	84	25%
Small group(s) of less than 10	75	23%
On infill sites, between existing houses	70	21%
None of the above	42	13%
Expansion of the edge of Hartfield village	35	11%
Small developments on "Greenfield" sites (e.g. on	28	
fields and gardens)		8%
Carefully designed larger group(s)	9	3%
Other	0	0%

What type of development would be acceptable



Of those that responded to the question nearly all (80%) thought the use of sympathetic styles and materials for any development very important.

Q42 Is the use of sympathetic styles and materials for any development...?

	Total	Percentage
Very important	215	80%
Important	36	13%
Not important	8	3%
No opinion	10	4%

2.4 Services

Of those that responded to the question nearly a third worked under 10 miles from the Parish and a quarter within the Parish itself. The remainder worked over 10 miles away, 14% in London.

Q43 If you work, where is your main workplace?

	Total	Percentage
Within Hartfield Parish	41	26%
Under 10 miles away	47	30%
10 – 25 miles away	30	19%
Over 25 miles away	18	11%
London	22	14%

Of those who responded to the question, two thirds did not require more information about vacancies to seek employment.

Q44 If you are seeking local employment, do you require more information about job vacancies or training opportunities within your community?

	Total	Percentage
Yes	34	37%
No	59	63%

There were 48 respondents running their own business, nearly two thirds of these in Hartfield and the rest outside the Parish.

Question 45 sought open ended responses on the improvements that could be made to get job vacancy information. Proposals included:

- Web site
- Local advertising
- Notice board (in shops and pubs)
- Parish Magazine.
- Display boards
- E-mail service
- A local magazine?
- Central information & job vacancy site in village
- Weekly information bureau (travelling type)
- Parish magazine, Church Magazine
- On a leaflet through door of village residents

46 If you run a business, where is it located?

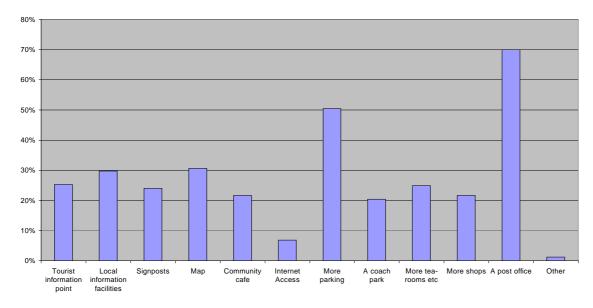
In Hartfield Parish	31	65%
Outside Hartfield Parish	17	35%

Of all respondents over two thirds believed the Parish needed a Post Office. Half thought more parking was required and nearly a third local information and a map.

47 Do you think that Hartfield Parish needs any of the following?

A post office	233	70%
More parking	168	50%
Map	102	31%
Local information facilities	99	30%
Tourist information point	84	25%
More tea-rooms etc	83	25%
Signposts	80	24%
Community cafe	72	22%
More shops	72	22%
A coach park	68	20%
Internet Access	23	7%
Other	4	1%

Services needed

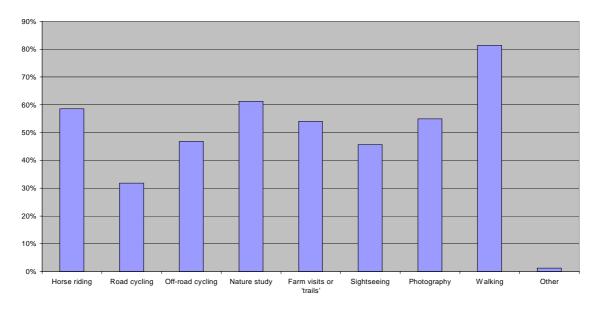


Over four fifths of all respondents regard walking as a sustainable tourist activity suited to the Parish. Nearly two thirds thought nature study and horse riding, were suited to the Parish. Over half believed photography and farm visits/trails suitable, sustainable, tourist activities. A few commented on the need for safe/off-road cycling.

48 Which of these sustainable tourist activities are in your view suited to Hartfield Parish?

	Total	Percentage
Walking	271	81%
Nature study	204	61%
Horse riding	195	59%
Photography	183	55%
Farm visits or 'trails'	180	54%
Off-road cycling	156	47%
Sightseeing	152	46%
Road cycling	106	32%
Other	4	1%

Sustainable Tourist activities suited to the Parish



Of those who responded to the question, just over a third believed new facilities would increase the attraction of the area to tourists and therefore increase problems and just over a quarter thought they would create a temporary solution but demand will exceed the facility and the Parish would be back where it started from. Some commented that they did not know what the problem was, others that it could not be solved.

Q49 Particularly where tourism is concerned: if new facilities are provided

do you think in the long term this will...?

	Total	Percentage
Increase the attraction of the area and	87	34%
therefore increase the problem		
Create a temporary solution but	67	27%
demand will exceed the facility and we		
will be back where we started from		
Alleviate the problem whilst a	62	25%
permanent solution is sought		
Solve the problem	36	14%

Nearly a third of those who responded to the question, believed tourism inconvenienced them and only 15% that it brought benefits. Over half thought neither of these. A few commented on the economic benefits tourism brings.

Q50 Does tourism ...?

29%
15%
56%
_

Nearly two thirds of those that responded, or just over two fifths of all respondents regarded the Winnie the Pooh connection as beneficial to the Parish. A few commented on the economic benefits and while others wanted it to be better managed.

Q51 Do you view the Winnie the Pooh connection as beneficial or detrimental to the village?

	Total	Percentage
Beneficial	172	60%
Detrimental	75	26%
Neither of the above	41	14%

Two thirds of all respondents moved to the area because they regarded it as an attractive area to live.

Q52 If you moved here, what brought you here?

	Total	Percentage
Attractive area to live	219	66%
Commuting distance from London	49	15%
Family connections	50	15%
Employment in the area	46	14%
Retirement	43	13%
Other	21	6%

Question 53 asked for open ended responses on how the Parish could be made more inclusive and residents be made to feel a sense of community. The following comments were provided:

- Housing design
- Interaction through work
- Post office and village policeman
- More community fetes and events
- Wider circulation of Hartfield & Colemans Hatch Chronicle
- Don't restrict house sales to locals
- Community café,
- Larger village store.
- Regular Parish Newsletter
- Reduce traffic, HGVs etc.
- Join clubs & associations. Be neighbourly!
- Notice board indicating all places of all activities
- Better promotion of facilities/events to people outside of village centre
- Road &/or neighbourhood welcome schemes
- Farmers Markets & Craft Fairs: Fun events.
- Provide better community facilities as a centre of the village.
- Better village hall facilities possibly a new one
- Pub Happy Hour!
- Improve sporting facilities
- Unite church and parish council
- Inter=generation activity teen/pensioner visiting scheme?
- More events for locals
- There is already a strong sense of community
- Encourage younger community to participate more
- A bus taking into Crowborough and Uckfield
- Could do more for elderly residents (NB those cut off)

Almost all of those that responded to the question, (94%) suggested they would be prepared to keep certain items separate from their refuse for recycling if a separate collection was made

Q54 Would you be prepared to keep certain items separate from your refuse

for recycling if a separate collection was made?

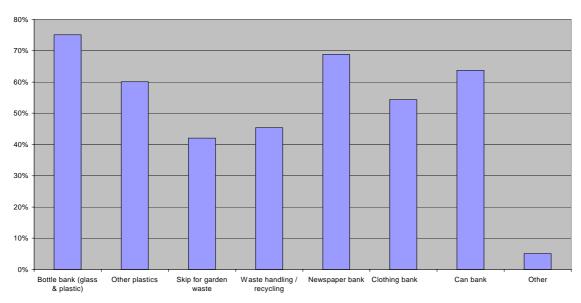
	Total	Percentage
Yes	276	94%
No	16	5%
No Opinion	4	1%

Three quarters of all respondents said they would use a bottle bank if provided. Over two thirds would use a newspaper bank, and nearly two thirds a can bank or recyling facility for plastics. Those commenting also sought recycling facilities for cardboard, vehicle oil and batteries.

Q55 Would you use the following if provided in Hartfield Parish?

	Total	Percentage
Bottle bank (glass & plastic)	250	75%
Newspaper bank	229	69%
Can bank	212	64%
Other plastics	200	60%
Clothing bank	181	54%
Waste handling / recycling	151	45%
Skip for garden waste	140	42%
Other	17	5%

What recycling facilities wouldyou use



Over half of all respondents get information from the Parish magazine or by word of mouth. Nearly two fifths get information from the local newspaper. Websites and email are used by only 2% of respondents, respectively.

Q56 Where do you usually get information about events taking place in Hartfield Parish?

	Total	Percentage
Parish magazine	184	55%
Word of mouth	172	52%
Local paper	127	38%
Notice boards	109	33%
Local shops / pubs	101	30%
Local groups / school	42	13%
Web sites	6	2%
e-mail	8	2%
Other	3	1%

The majority of respondents had not used most of the services below. Nearly half thought the services of the local police were poor. A number of those commenting suggested they never see a local policeman in the Parish.

Q57 What are your views on the standard of the following services in Hartfield Parish?

	Good	Reasonable	Poor	No Opinion	Have not used them
Fire	54	29	11	15	178
Police (emergency response)	13	42	67	9	118
Police (local patrolling / "local bobby")	3	16	147	17	60
Ambulance (emergency response)	45	38	9	6	152
Ambulance (for routine hospital transport)	16	15	15	12	176

Nearly two thirds of all respondents took none of the security precautions suggested in the question. The most common precaution taken, by 10% of all respondents, was to avoid going out after dark. A number of those commenting suggested Hartfield was viewed as a safe place to live.

Q58 As a precaution do you ever...?

	Total	Percentage
None of these	212	64%
Avoid going out after dark	33	10%
Go out with somebody else rather than go alone	31	9%
Stay away from certain areas	19	6%
Carry a Personal alarm	3	1%
Go to self-defense classes	1	0%
Other	2	1%

Hartfield stores are by far the most frequently used service. Many use a supermarket or post office once a week. Many never use a local B&B or equestrian service. Those commenting were either strong supporters of the local shops or sought more from them.

59 How often do you use (or would you use) the following shops and services?

	1	2	3	4	5	6
Hartfield Stores	46	94	95	77	90	66
A major supermarket	5	15	144	41	25	16
Local gift shop(s)	1	0	4	16	118	79
Internet shopping	1	5	22	27	54	112
Home delivery	0	9	20	30	39	125
A post office (if there was one)	6	61	123	46	24	6
Church or other place of worship	5	10	40	25	107	52
Local farm shop	2	19	62	53	77	33
Local plant nursery	1	5	18	75	118	29
Local tea rooms	1	7	15	34	80	90
Doctor	0	0	3	73	165	21
Local guest house / B&B	0	1	0	1	41	185
Tradesperson (e.g. plumber, builder, carpenter, decorator, electrician, kitchen appliance repairs)	2	0	4	14	182	48
Agricultural contractor (e.g. hedge cutting, land maintenance, hay making)	2	0	2	15	81	135
Equestrian services (e.g. livery, farrier, feed merchant, vet)	3	1	7	19	20	182
Household services (e.g. cleaning, gardener)	3	8	53	12	19	144
Babysitting	0	0	3	9	15	182
Other	1	0	0	1	0	4

Code:- 1 Daily, 2 Several times a week, 3 Once a week, 4 Less than once a week but at least monthly, 5 Less frequently, 6 Never

Nearly two thirds of all respondents supported the local shops, while the nearly the same proportion did the majority of their food shopping in one of the major supermarkets. Over half used local shops for last minute items. A third of respondents believed using local shops saves time and transport costs. Over a quarter believe local shops give good value for money and variety.

Q60 Which of the following statements reflect your attitude to using the local shop(s) in Hartfield Parish?

	Total	Percentage
You like to support local shops	217	65%
You do the majority of your food shopping in one of the major supermarkets	205	62%
You need "last minute" items	189	57%
It saves time	110	33%
It saves transport costs (e.g. fuel, parking)	105	32%
The local shops give good value and variety	98	29%
You like the social contact	67	20%
You don't have transport to go elsewhere	16	5%
Other	6	2%

2.5 Local Facilities

Nearly two thirds of those that responded to the question believed the Village Hall met the needs of the Parish. Some of those commenting thought there was scope to improve the hall in various ways (i.e.; heating, kitchen, face-lift, induction loop).

Q61 Do you think the Village hall meets the needs of Hartfield Parish?

Yes	No	No Opinion
181	22	77
64%	8%	28%

Public footpaths, Ashdown Forest, Forest Way and bridleways were the most frequently used local facilities, although by only around a third of all respondents. Sports facilities were rarely used by many.

Q62 How often do you use the following facilities?

tuenties.	1	2	3	4	5	6
Football pitch	5	8	9	9	34	265
Cricket pitch	0	0	4	4	17	196
Stoolball pitch	0	2	1	2	7	207
Tennis courts	1	5	6	2	15	190
Colemans Hatch bowls club	0	1	0	2	2	213
Forest Way	8	27	25	59	80	47
Public footpaths	22	53	31	63	60	30
Public bridleways	18	31	19	30	45	84
Ashdown Forest	18	35	45	74	73	17
Village Green ("the corner field")	9	10	7	13	39	145
The Village Hall	2	5	13	26	109	89
The Sports Pavilion on the Town Croft	0	0	10	11	73	123
Other	0	3	4	0	0	2

Code:- 1 Daily, 2 Several times a week, 3 Once a week, 4 Less than once a week but at least monthly, 5 Less frequently, 6 Never

The greatest proportion (14%) of all respondents participated in keep fit or yoga, although overall numbers of participants in sports were small. Amongst those commenting other activities identified include running, bell ringing, archery, fishing, swimming and walking

Q63 In which sports clubs/activities would you participate in Hartfield Parish?

Que in which opered claus, activities would	Total	Percentage
Keep fit	47	14%
Yoga	46	14%
Badminton	44	13%
Youth tennis	33	10%
Indoor bowls	34	10%
Drama group	32	10%
Card playing (e.g. whist, bridge)	34	10%
Volleyball	31	9%
Youth football	28	8%
Youth cricket	25	8%
Youth club	27	8%
Judo	22	7%
Other	13	4%

Even less respondents use the facilities below with the most used being the History group (10%). Amongst those commenting other activities identified include Bell ringing, conservative association, church singers, dancing, playschool, British Legion and Mothers Union

64 Do you attend any of the following in Hartfield Parish?

	Total	Percentage
History Group	32	10%
Horticultural Societies	29	9%
НАТСН	26	8%
Women's Institute	20	6%
Primary School	17	5%
Playschool	7	2%
Mother and Toddler Group	7	2%
Village Hall Management Committee	8	2%
Brownies	4	1%
Cubs	3	1%
"Roots" Church youth club	2	1%
Art Group	2	1%
Hartfield Social Group	4	1%
Guide	1	0%
None of the above	147	44%
Other	8	2%

Question 65 sought open ended responses on how the Church currently fits into the respondents idea of village life. Comments made include:

- Essential
- Central
- Rarely attend
- They appeal to a small minority & are not as influential as I would like
- Too 'stuffy' needs modernising
- Present rector/family is excellent in promoting community/family involvement.
- I do not use but would not like to be without
- Love it! Bell ringing...choirs singing etc. etc,!
- Excellent
- Important for celebrations of major Christian festivals
- Important focal point
- Part of the village heritage & life
- A vital contribution & vital 'resource'
- Necessary
- Meeting place and source of inspiration
- Refuge, a place to reflect and be still.
- I would consider it to be the soul of the village.
- Have a traditional role to play.
- Vital to sustain community village life.
- An important part of village life, but can feel a bit like a 'club'
- I like the church as an historical building reminding me of my Christian ideals
- A very important point of contact for a number of people

Important in providing moral guidance and support

Question 66 asked for open ended responses to how the Church could fit into the respondents vision for the future of the Parish. Comments include:

- Introduce ways to get young families to attend
- Mother and toddler group
- By inclusion / involvement of non church goers
- Hold 'open air' events to attract the younger people & younger people to organise the events to increase attendance
- Keep to traditional (common Prayer book) services
- Brilliant Christmas celebrations
- More welcoming, more visible outside church
- Outreach support to those that are ill or bereaved
- A place for spiritual exploration & growth, flexible weekly programming warmer welcome - centre for worship.
- Hopefully bring families together with other families in or around the village
- Passive, moral, spiritual.
- Should be the focal point
- They should provide a centre for communal activities.
- Staying as it is a CHURCH

Question 67 sought open ended responses from respondents on what would help achieve the above. Comments include:

- Make church fun for kids and not too austere for parents
- More group activities for children
- Wider publicity of events, better coordination
- Encouraging younger members to take part
- Better facilities in Church
- Modernisation
- More funding
- Re-newed interest, choral & music performances.
- More marriages in church & baptisms, funerals.
- Local school to hold assembly & prayers there
- Better visibility of church officials
- Better communication, more warmth & interest in others
- To make church events village events as with this year's fete.
- Truly community minded leadership
- Greater integration of present church community with village
- As now a good parish magazine
- Perseverance.
- To keep as far as possible the structure constant but be willing to embrace new ideas and concepts
- A really good Rector/Vicar interested in the whole community.
- Provision of forms of worship which different age groups feel comfortable with.
- Use of the building for many activities.
- More events like "Merry Month of May"

- Friendlier parishioners
- Adult education classes, lectures and talks
- High Street notice board to publicise events
- Twinning' & exchange with Third World village
- A village meeting room with toilet
- The proposed building works at St. Mary's
- Attend
- Don't make people who don't attend church every week feel like outsiders.
- St Mary the virgin is a lovely old church, no change needed
- Attention to the old as well as the young

Question 68 sought open ended responses from respondents on what improvements in activities and facilities they would like to see in the Church. Comments include:

- Drama, Music, Youth Club events with the planned facilities
- Café for snacks for tourists
- A separate building on church land to allow group meetings/young attendees to meet & learn to become a community.
- Toilet & meeting room
- Concerts, choral events, flower festivals, local fetes.
- Kitchen
- Sunday school
- Good imaginative space for quiet reflection.
- Study & teaching groups.
- · Opportunities for weekday worship for families.
- Concerts/recitals.
- Regular "pop-in" occasions.
- Microphone facility, especially for school services.
- Bible study groups etc.
- Provide a place for traditional workshop
- Book stall
- Improved display facilities at the back of the church.
- All of the above as long as it is done in a sympathetic way
- Chat and light exercise to music
- Exhibitions by local artists and craftsmen
- Coffee mornings open to visitors and parishioners

Of those that responded to question 69, 21 belong to the Hartfield Tennis club and 9 to the Cricket club. 10 respondents said they would be prepared to assist with Tennis coaching.

Q69 Use of Sports facilities

	\mathbf{A}	В	C
Cricket	9	0	6
Tennis	21	2	10
Stoolball	1	1	4
Bowling Club	2	0	4
Other	4	1	1

Code:- A Belong to a Hartfield Sports Club, B Don't Belong But Are Interested In Joining any of these sports, C if you would Assist with Coaching.

There were 67 (20%) of respondents that belonged to a sports club outside the Parish

Q70 Do you belong to a Sports Clubs outside the Parish?

Yes	No
67	144

Question 71 sought information on the sport and where it was pursued and whether they would transfer to a Hartfield Club if there was one, from those who answered yes to question 70. Responses include:

- Archery, Friars Gate Archers, Buxted Park
- Badminton & cycling in Forest Row Yes.
- Bowls Maresfield.
- Bridge at Crowborough
- Dunnings Health & Fitness Club, E. Grinstead
- Dunnings Mill, Gym, running etc
- Durham University Freefall Society Yes
- Endurance GB -- Long distance horse riding
- Freedom Leisure Crowborough.
- Golf Moatlands G.C. Matfield
- Golf Wych Cross
- Golf at East Sussex National
- Golf club CBGC
- Golf Crowborough Beacon
- Golf Holtye, Health Club Ashdown Park
- Gym at Kings Centre
- Gym in London
- Gym in Tunbridge Wells
- Gymnastics Uckfield
- Indoor bowls at Maresfield
- Indoor bowls at Tunbridge Wells. Outdoor bowls at Bayham & Lamberhurst
- Judo in TW
- Lingfield running club
- Pool and gym in East Grinstead for aerobic and weight training Yes

- Royal Ashdown Forest Golf Club
- Rugby East Grinstead
- Shooting club T Wells
- Shooting, East Grinstead Yes
- Squash EG
- Squash, TWSRC
- Tennis in Crowborough Yes
- Tennis in FR
- Tennis Maresfield
- Tonbridge Rifle Club (if village had its own range)
- Trampoline Kings Centre East Grinstead
- Volleyball, East Grinstead
- Yoga in Forest Row
- Yoga Plaw Hatch

There were 40 (12%) of respondents that would be interested in supporting a Badminton club and 23 in an Archery club.

Q72 There is scope for additional sports clubs in Hartfield. Which of these would you support if

organised?

Badminton	Archery	Volleyball	Shotokan Karate	Indoor Hockey	Other
40	23	13	7	5	5

There were 8 respondents that were prepared to assist with running social occasions and 4 with administration for sports clubs.

Q73 Non-playing members/supporters are important for the sustainability of all clubs. Are you interested in helping with ...?

Scoring	Refereeing	Umpiring	Helping With Social Occasions	Admin	Other
0	0	1	8	4	2

There were 11 respondents that had coaching skills suitable to young people

Q74 Do you have coaching skills particularly suitable to young people?

Yes	No
11	140

There were 58 (17%) of respondents that attended sporting occasions on Town Croft as a spectator.

Q75 Spectators: Do you attend sporting occasions on Town Croft as a leisure pursuit?

Yes	No
58	136

There were 41 respondents that sought refreshments at sporting occasions and 24 that wanted covered seating.

Q76 Facilities required at sporting events

Refreshments	Covered Seating	Other
41	24	2

The majority of those that answered the question, 29% of all respondents, believed the current pavilion should be refurbished.

Q77 Should the current pavilion be refurbished or rebuilt

Refurb	Rebuild
98	75

A third of all respondents thought that if the pavilion was rebuilt it should incorporate a new youth club and nearly the same proportion, meeting rooms.

Q78 Should the pavilion incorporate

New Youth Club	Meeting Room	s Other
109	104	43
33%	31%	13%

Question 79 asked for open ended responses from respondents on how they thought Town Croft could be improved and better integrated into the village: Comments received include:

- Better access and increased parking
- Improved information
- Use the Croft & for car boot fairs
- Possibly incorporate toilets
- Do something with allotments.
- Improve the road surface & signage
- More seating about the park
- Improve access road (new road to run parallel to existing?)
- Have Farmers Markets
- Combine pavilion with a new village hall.
- Some houses, parking plus health centre next to the croft
- Greater visibility from road passers
- Something for older children
- Needs purpose built village storage area
- Alright as it is!

Of the respondents that answered question 80, the majority thought the existing variety of play equipment was adequate

Q80 Is current play equipment adequate

Yes	No
114	13
90%	10%

Question 81 asked respondents to provide an open ended response on how the Children's Play Area could be improved. The following suggestions were made:

- 2 or 3 more types of equipment or increase height of what there is
- Equipment to suit a wider range for different groups
- Need facilities for older children as well
- Maybe a sheltered part for mothers with small babies
- Regular maintenance
- Mend fencing
- Provision of climbing frames
- Move to allotment area.
- See Forest Row their new stuff is great.
- Cleaner
- See-saw.
- An extended, baby area.

Of the respondents that answered question 82, the majority thought it important for the Parish to provide somewhere for the older children/teenagers to meet their friends.

Q82 Do you think it important for the Parish to provide somewhere for the older children/teenagers to meet their friends?

Yes	No
170	8
96%	4%

Of the respondents that answered the question, 14% would be willing to give some time to help, on occasions, with the Youth Club.

Q83 Would you be willing to give some time to help on occasions with the Youth Club?

Yes	No
19	120
14%	86%

Question 84 asked respondents to provide open ended responses to what facilities should be provided for older children/teenagers. Suggestions made include:

- Place to hear music
- Skate boarding area
- More adventurous play ground equipment
- Professionals to talk/discuss with them their ambitions for the future
- Nature walks
- Sheltered meeting area
- Adventure brickwall for ballgames.
- Arial runway
- Coffee bar
- Basketball net
- Evening transport to East Grinstead
- Open school facilities at weekends and evenings.

- A mini bus service at weekends to enable older teens to go to the cinemas or gigs in the towns,
- Ask THEM
- Youth Club
- Sporting and drama activities
- Group Outings to cinema, bowling, Thorpe park, etc
- Buses to & from T. Wells & E. Grinstead
- Supervised pool hall

3. Key Priorities

Based on the above the following key priorities of respondents can be identified:

- Improve Bus Services
- Improve Car Parking
- Litter removal
- Pedestrian Crossings
- Lower Speed Limits
- Reduce HGV Traffic
- Local Authority to cut back overgrown hedges and verges
- Introduce recycling facilities, especially a Bottle Bank, Newspaper bank and Can Bank
- Some controlled/limited development, especially starter/affordable homes for local residents and refurbishment of existing properties
- Undertake new build on Brownfield sites
- Use of sympathetic materials for development
- Introduce a Post Office
- Promote use of local shops
- Direct visitors to Ashdown Forest visitor centre and away from the village centre
- Promote walking, nature study, horse riding and the Winnie the Pooh connection to tourists
- Improve local police service (bobby on the beat)
- Encourage greater use of local sports clubs and organizations
- Make use of the small numbers of respondents that offered to assist with the running of sports clubs
- Consider introducing a Badminton club
- Refurbish the Pavilion
- Provide facilities for older children/teenagers